



Why Lōvu Health?



Health Monitoring:

Track and share vital sign updates with your clinician in real-time.



Personal Navigator:

Receive 24/7 guidance from a dedicated professional.



Exclusive Resources:

Access discounts on prenatal vitamins, nutrition, lactation support, fitness, and more!

How do I sign up?

- Download the Lōvu app from the Apple App Store or Google Play through the *QR Code*
- Enter the access code: 5397



Earn up to \$10 in Walmart/Albertsons gift cards each month for taking your readings!

"Someone like me who had a very healthy pregnancy with zero complications."

Your insurance plan or employer benefits often pay for Lōvu! Copays, co-insurance, and deductibles may apply. For more information, please email: info@lovu.health.

Want more info to sign up?
**Contact Cheyanne (408)
214-9707**

Click on the QR code to see a quick video on the Lōvu program:



Learn more at lovu.health



Cutting-edge technology brings you confidence and support!

You've been selected to take part in an exciting pilot program using Tenovi's FDA-validated remote monitoring devices!



Why Lōvu Health?



Health Monitoring: Track and share vital sign updates with your clinician in real-time.



Personal Navigator: Receive 7-day-a-week guidance from a dedicated expert.



Exclusive Resources: Access discounts on **Rosy** (Sexual Health), **eDoula**, nutrition, lactation support, fitness, and more!

How do I sign up?

- Download the Lōvu app from the Apple App Store or Google Play through the [QR below](#)
- Enter the access code below

Want more info to sign up?
Contact Cheyanne [\(408\) 214-9707](tel:4082149707)

"Sign up today and receive your first \$10 to Albertsons or Walmart— earn up to \$70!"

Featured testimonial

"Someone like me who had a very healthy pregnancy with zero complications might think nothing can go wrong, but any of us can get preeclampsia and if it wasn't for Lōvu, the doctors might not have caught it."

Your insurance plan or employer benefits often pay for Lōvu! For more info email info@lovu.health

Need more information on how your insurance works with Lōvu?
Contact Lee [\(432\) 201-1995](tel:4322011995)

Download App:
Access Code: 5397



Learn more at lovu.health

¡La tecnología de vanguardia le brinda
confianza y respaldo!



¿Por qué Lōvu Health?



Monitoreo de la salud: Realice un seguimiento y comparta actualizaciones de signos vitales con su médico en tiempo real.



Navegador personal: Reciba orientación los 7 días de la semana de un experto dedicado.



Recursos exclusivos: ¡Acceda a descuentos en nutrición, apoyo a la lactancia, fitness y mucho más!

¿Cómo me registro?

- Descargue la aplicación Lōvu desde la App Store de Apple o Google Play a través del código QR a continuación
- Introduzca el código de acceso a continuación

Want more info to sign up?

Contact Cheyanne **(408) 214-9707**

“Regístrate hoy y recibe tus primeros \$10 en Albertsons o Walmart: ¡gana hasta \$70!”

Testimonio destacado

“Alguien como yo, que tuvo un embarazo muy saludable y sin complicaciones, podría pensar que nada puede salir mal, pero cualquiera de nosotros puede tener preeclampsia y, si no fuera por Lōvu, los médicos tal vez no la habrían detectado”.

¡Su plan de seguro o los beneficios de su empleador
suelen pagar por Lovu! Para obtener más información,
envíe un correo electrónico a info@lovu.health

Need more information on how
your insurance works with Lōvu?
Contact Lee **(432) 201-1995**

Descargar aplicación:
Access Code: 5397



Obtenga más información en
lovu.health



Frequently Asked Questions (FAQ)

1. What is the process to sign up for Lōvu and use its features?

Signing up for Lōvu is simple: Locate the QR code on our handout (Available at your clinic) OR just email us with the name of your clinic/OBGYN. We will send you a designated code so you can create an account, and then just follow the guided steps to set up your profile.

If you need help setting up the app, please email: info@lovu.health

2. How does billing work with insurance if I'm using Lōvu through my clinician?

- Monthly Billing: Your clinician submits charges for Lōvu services and technology usage to your insurance company each month.
 - Program Billing: Your clinic bills insurance for using our program to monitor your health and escalate concerns to your OBGYN.
 - Cost Contribution: Charges for Lōvu services contribute to your deductible and out-of-pocket maximum, helping you reach important financial milestones in your maternity care journey.
 - Device Costs: Lōvu devices are supplied as part of a covered remote monitoring service and are billed to your health insurance for the associated technology and supporting services. If you receive a device but do not engage in the required active monitoring necessary for coverage, Lōvu may assess a program restocking and administrative fee of \$175 to recover handling and program costs. This fee does not represent a sale of the device or an additional charge for covered healthcare services.
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3. What is the typical monthly charge for Lōvu?

Monthly charges depend on factors such as your insurance plan, deductible status, and coverage specifics. The services are billed to your insurance plan at the end of each month based on time and data used. High-deductible insurance plans may result in higher charges. To give you the most accurate estimate, we recommend reaching out to our billing department. Lōvu can assist in providing details about your coverage, out-of-pocket costs, and any deductibles or copays you might be responsible for. Depending on the type of billed codes, type of data, and time spent, there is a range of charges for services provided, which is why billing estimates may vary.

4. Is Lōvu a paid app? Is there a one-time fee or a recurring charge?

Lōvu operates on a recurring billing model, subject to change based on your insurance coverage. Your monthly charge typically consists of small co-pays, similar to clinic visits. Costs may fluctuate initially but tend to stabilize over time, contributing towards your yearly deductible.

5. Can we discontinue using the service if it does not meet our needs? Are there early termination fees?

Yes, you may discontinue Lōvu services at any time **without incurring early termination fees**. The devices provided are yours to keep, even if you choose to stop using Lōvu. We do ask that you remain on services for at least three months so that we can cover the cost of the devices we provide to you.

6. Do I need to return the devices once I stop using Lōvu?



No, you do not need to return the devices unless they are unopened and you wish to send them back. Otherwise, you are free to keep or donate them.

7. Can I use my Health Savings Account (HSA) or Flexible Spending Account (FSA) to pay for Lōvu services?

Yes, if you have a Health Savings Account (HSA) or a Flexible Spending Account (FSA), you can use the funds to pay for qualified medical expenses, which may include services like Lōvu. HSAs and FSAs offer tax-free withdrawals for eligible expenses, and the funds in your account can be used to cover deductibles, copayments, and other out-of-pocket costs.

Learn more about the differences between HSA and FSA here: [NIH Explanation](#).

We hope this FAQ provides clarity on Lōvu's services and billing process. If you have additional questions, feel free to contact us!

Lōvu Customer Service: (415) 604-3621

Billing Service Line: (415) 604-2948

Email: info@lovu.health

Billing: billing@lovu.health